

Creative Problem Solving Skills & Effective Interpersonal Relationship

RM350 ONLY!

Effective leadership for companies begins at the entry and executive level. Your staff need to understand how delegation and leadership effectiveness flows down through the ranks so as to have a successful business structure and a positive work atmosphere. This in turn leads to greater productivity and accountability from your staff.

Organisation success rests in the hands of executives who possess superior problem solving skills. Successful staff are good at examining problems and opportunities critically, implement solutions and improve performance in your organisation.

Organisations of all sizes are increasingly recognising the key role that 'Emotional Intelligence' (EQ) has in the effectiveness of the organization at all levels. They are the pathway to more effective decision-making, stronger interpersonal relationships, better stress management as well as enhanced creativity.

Programme outline:

Part I: The 5 Steps to Creative Problem Solving

- ◆ How to apply the 5 Steps to Creativity in the workplace

Part II: The S.M.A.R.T. Strategy for continual professional development

- ◆ What is S.M.A.R.T.?
- ◆ How to use S.M.A.R.T. to achieve professional breakthrough

Part III: Strategies for developing the 5 Core Talents of EQ for Executives

- ◆ Self-awareness and control
- ◆ Empathy
- ◆ Social expertness
- ◆ Personal influence
- ◆ Mastery of Vision

Speaker's Profile - Luke Bong



Luke Bong graduated with a Master in Business Administration degree majoring in Human Resource Management from the University of Southern Queensland, Australia in 2004.

He is a professional public speaker and trainer, specialising in the fields of communication, team-building and sales motivation. He has conducted various seminars and workshops and has also been invited as a platform speaker in conferences.

Prior to becoming a professional speaker and trainer, Luke was an Agency Development Manager with one of the top local life insurance companies in Malaysia. He was responsible in turning his branch into the most profitable and high growth branches in the East Malaysia region.

He is actively involved in the education field, frequently delivering talks and lectures to both under-graduate and post-graduate students in the area of business management and strategic management. He also provides coaching to individuals and groups in speech writing and public speaking.

9 January 2012

The Pacific Sutera, Kota Kinabalu

10 January 2012

Four Points by Sheraton, Kuching

9am - 5pm

Organised by:



FEE

NORMAL RATE	RM350.00 per participant (inclusive of 1 lunch and 2 tea-breaks)
EARLY BIRD RATE	RM330.00 per participant on paid registration by 19 December 2011 .

PAYMENT/ CANCELLATION OF REGISTRATION

- ◆ All cheques should be crossed and made payable to **ADROIT GLOBAL NETWORK SDN BHD** and received prior the event.
- ◆ Cancellation must be made in writing.
- ◆ Full refund for cancellation received at least 14 days before the training.
- ◆ 50% refund for cancellation received less than 7 to 14 days before the training.
- ◆ No refund for cancellation received less than 7 days before the training but a substitute participant will be accepted at no extra cost.

REGISTRATION FORM

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Please tick: 9 January 2012 - The Pacific Sutera, Kota Kinabalu
 10 January 2012 - Four Points by Sheraton, Kuching

Company:		Contact Person:
Address:		Designation:
Tel:	Fax:	Email:
No. of participants:		Total Cost: RM
NAMES		DESIGNATION
1.		
2.		
3.		
4.		
5.		
6.		
Authorised Signatory:		Date:

THE ORGANISER RESERVES THE RIGHT TO AMEND OR CANCEL THE EVENT DUE TO UNFORESEEN CIRCUMSTANCES

Organiser



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